



Eastbourne Hospitality Association

Code of Conduct

The mission of the Eastbourne Hospitality Association (EHA) is to promote Eastbourne Tourism and Hospitality.

The purpose of the EHA Code of Conduct is to clarify the organisation's mission, values & principles, and in doing so define desired behaviours and expectations of its members.

Members have the right to:

- Be treated fairly, equally & with respect by the association, its committee and other members
- Privacy and confidentiality concerning records containing a member's personal information, unless consent is otherwise provided
- Voice their opinions, requirements and suggestions to the executive committee
- Good governance and leadership by the elected representatives through integrity, transparency and accountability

Members must:

- Treat other members, guests and stakeholder partners with respect, courtesy and free from all forms of discrimination in **ALL** forms of communications
- Behave responsibly and ensure they conduct themselves in a manner which will not injure the reputation of the organisation
- Not physically or verbally abuse others
- Not use their membership privileges or connections for personal gain or to the detriment of the association
- Abide by and uphold the Constitution and Code of Conduct

Any member not behaving in accordance with the terms of the Code of Conduct, is subject to any inappropriate behaviour being investigated and discussed with potential suitable action being taken by the committee and/or chairman. This may include a reprimand, suspension or revocation of membership, wherein the member will not be entitled to a refund of monies paid.

In certain circumstances the committee may refer a breach of the Code of Conduct to legal services.