Looking for a cost effective way to reach thousands of potential customers to your business?

# Acconnodation BOOKING FORM 2017

# **Example 2017 Example 2017 Example 2017**

### fresh DESIGN

The new look 2016 Guide has proved hugely successful with great feedback received. Take a look at page two to see what our advertisers have to say.

### fab CONTENT

The new look Guide showcases beautiful photography of the area with lifestyle features and inspirational editorial. In addition to the accommodation and attraction advertising sections, we are also providing businesses with the opportunity to **advertise within editorial features as a 'Related Advertiser'.** 

### **ACCESS TO THE New WEBSITE**

Be part of the brand new, fully responsive VisitEastbourne website which is being relaunched with an exciting new design; compatible with desktop, tablet, mobile and touchscreen platforms. Featuring Around Me maps to show attractions, restaurants and businesses nearby, and holiday planners for visitors to create their own itinerary. Join in with booking campaigns and special offers and appear on the new Resort App which launches this summer.

# Early bird booking deadline 15 JULY 2016 Save up to 20%

### AFFORDABLE

Advertising rates start from just £225 + VAT and include the official tourism website VisitEastbourne.com and Resort Guide Listing.

### Great OFFERS

For 2017 we are offering a chance to save up to 20%. An **early bird discount of 10%** off all advertising rates\* (excluding 1/32 size), and a further **10% discount for EHA members**, so make sure you get your booking form in on time! \*for a limited period only, booking form must be received by 15 July 2016.

### **FLEXIBLE**

Easy payment plans available. Spread the payments over an agreed period to suit you.

# MONEY Saving

Free photography and copy writing service available on request <sup>‡</sup>. Your advertisement is designed free of charge and proofed to you (max. twice).\*\*

\*\* supplementary proofs/amends will be charged at £25 per additional proof

‡ terms & conditions apply

Become part of the Eastbourne & Southdowns Visitor Guide and showcase your business to potential visitors who are looking to book a short break away.

# **TESTIMONIALS**

# There has never been a better time to advertise.

The new look 2016 guide received a fantastic response from advertisers. Comments received include...

"There couldn't be a better place for local hospitality businesses to advertise!" The Sheldon

"Perfect marketing tool for visitors." Beamsley Lodge

# "Our most lucrative form of annual advertising." Bella Vista

The Visitor Guide appeals to your customers' planning their UK break through exciting and engaging content showcasing the beauty of the area, with an eye catching design and userfriendly layout.

With planned feature-led sections including Family Fun, Exploring Sussex, Events, Heritage, Eating Out, plus stunning photography, helpful holiday hints, itineraries and tips for the perfect trip, the Eastbourne & South Downs Visitor Guide will be essential for promoting your business in 2017.

### Some questions you may have...

### What does my Visitor Guide advert pay for?

- Visitor guide design, printing & distribution
- Lead generation advertising campaign
- Visual inspiration to encourage staying
- visits and attract new visitors

### So who pays for the (mini) Resort Guide?

 Funded by advertisers – attractions and other businesses (it is not funded by the Visitor Guide)

### How is the website funded?

- By Visitor Guide advertisers who upgrade their free DMS entry to premium
- Booking commission
- Membership fees from attractions, restaurants etc.
- Additional advertising by members

# HOW is the guide promoted?

- National and international marketing and lead generation campaigns reaching thousands of potential visitors every year (50,000 copies)
- Dedicated brochure request telephone service and order page on VisitEastbourne.com make brochure ordering quick and simple
- 25,000 Guides distributed through national Tourist Information Centres and selected outlets
- To Group Travel and Conference Organisers
- As a digital e-brochure for downloads

# What else do l get with my membership?

- Inclusion on VisitEastbourne.com as a Premium or Basic member
- **FREE** listing for all advertisers in the Eastbourne & South Downs Resort Guide, published in March 2017
- FREE access to the VisitEastbourne events listing widget which can be added to your own website
- **FREE** access to the Daily Bulletin and emailed Tennis Orders of Play which can be printed out for your guests
- **FREE** access to bookings from the TIC (and listing in their window for overnight arrivals)
- **FREE** access to Guestlink.co.uk and its associated nationwide booking channels (EBC pays a Guestlink licence for this)
- FREE access to promote your offers (bookable through VisitEastbourne) in e-newsletters to 60,000+ subscribers and on the VisitEastbourne website
- **REPRESENTATION** at exhibitions such as Excursions, Berlin, Vakantiebeurs and TSE/Visit England media events
- ACCESS to familiarisation visits, press pitches, competitions and group buyer events
- ACCESS to research data
- 2-4-1 on Bandstand tickets (selected concerts)
- AIRBOURNE live streaming and official seller of programmes
- Premium members will also soon be added to the **NEW** Resort App
- ACCESS to join the Conference Membership Scheme
- Finally, by being part of VisitEastbourne you are also supporting PR and social media promotion to achieve free coverage for Eastbourne in national titles.

Become part of the Eastbourne & Southdowns Visitor Guide and showcase your business to potential visitors who are looking to book a short break away.

# Take a look at our colourful and inspiring editorial



efer to **page 40** for key to symbols and map on **pages 38-39** for location Please quote Eastbourne Guide 2016 when contacting establishments

£225 - £350 £175 - £250 £45 - £55 £25 - £45

RINYFEITHER



# HOW TO Make the Most OF YOUR MEMBERSHIP

Why not give your website listing an annual MOT! Have a look at our top tips and compare with other properties for the best results.

### MAKE YOUR LISTING Stand Out

- Promote your **strongest selling point** in your thumbnail image
- Include **unique selling points** in your description
- Feature **bright photographs** with crystal clear resolution
- Use **captions** to upsell rooms, facilities and your USP's



10. All 4 Signs 4 Started Read Parts Free Tata Epocar (Editoria) Read and the set of the set of

## **Reach THE ACCESSIBILITY MARKET**

- Complete your accessibility selfassessment in Guestlink to **appear in advanced search results** from dietary requirements to wheelchair access
- All properties completing this assessment automatically appear free on the Open Britain website, produced by VisitEngland and various disability partners





# OFFER THE Best Deal

- Ensure your price range shows the **lowest** possible start price
- Use price plans in Guestlink to **discount mid-week or off season stays**, while charging a premium at busy times
- Make **special offers** a regular part of your marketing plan



### Maximise YOUR POTENTIAL

- Keep availability up to date to **appear further up** in the listings
- Sign up to Guestlink affiliates for free to **receive extra bookings** through other channels such as UK Great Breaks, IKnow-UK, Roomcheck etc.
- Display your Guestlink reviews on your website to keep bookings through your website

# Choose Your Size

# PREMIUM **ADVERTISING** POSITIONS

Be sure to get your business seen with these premium positions.

# full lage

241 x 185mm Max. words: 420 Max. symbols: 38 Max. images: 6

Price: £3,782 Early Bird: £3,404 EHA Discount: £3,064 DMS Level: PREMIUM

# 1/8 Paze

58 x 91mm (landscape) Max. words: 50 Max. symbols: 12 Max. images: 1 Price: £825

Early Bird: £743 EHA Discount: £668 DMS Level: BASIC

# THE EARLY BIRD **CATCHES THE WORM!**

Send your completed booking form back by 15 July 2016 to receive our preferential rates<sup>‡</sup>.

# Inside Back Cover

285 x 198mm Price: £7.000 Early Bird: £6,300 EHA Discount: £5,670 DMS Level: PREMIUM

# 112 Paze

118.5 x 185mm (landscape) Max. words: 160 Max. symbols: 30 Max. images: 4 Price: £2,120 Early Bird: £1,908 EHA Discount: £1,717 DMS Level: PREMIUM

# 1/16 Page

58 x 44mm (portrait) Max. words: 22 Max. symbols: 10 Max. images: 1 Price: £420

Early Bird: £378 EHA Discount: £340 DMS Level: BASIC

# DPS

Double page spread 241 x 390mm Price: £6.600 Early Bird: £5,940 EHA Discount: £5,346 DMS Level: PREMIUM

# 1/4 Page

119 x 91mm (portrait) Max. words: 70 Max. symbols: 24 Max. images: 2

Price: £1,400 Early Bird: £1,260 EHA Discount: £1,134 DMS Level: BASIC

1/32 Paze

27.5 x 44mm (landscape) Max. words: 16 Max. symbols: 10 Max. images: None

Price: £225 EHA Discount: £202 DMS Level: BASIC

20% OFF WITH EARLY BIRD

& EHA MEMBER

DISCOUNT (Max. figures shown are for guidance only, and are subject to change according to design requirements). \*10% off for all advertisers, and a further 10% off for EHA members. Booking form must be received by 15 July 2016. †Only the 10% EHA member discount will apply after 15 July 2016.

# What's Included?

# VisitEastbourne DMS Entry Levels include:

# Premium

- Listing and appearance on the 'Accommodation around me' map on the Resort App
- Image gallery with up to 10 images on property page
- One thumbnail image in browse listings
- Pdf brochure link
- Links to Facebook and Twitter
- Video (via YouTube)
- Full contact details (including email address)
- Link to your own website
- Directions and link to a map
- Priority for 'Featured Hotel' positions and e-newsletter features (fee payable)
- Availability
- Online bookings
- Special offers
- Extended description of your establishment
- Inclusion of your events on VisitEastbourne.com

# Basic

- Contact details (excluding email address, telephone, fax and website)
- 1 large image on property page
- 1 thumbnail image in browse listings
- 30 word description only
- Online bookings
- Availability
- Special offers

# FANCY AN Ipgrade?

UNDER 21 BEDROOMS: Basic to Premium: £65

**21-75 BEDROOMS:** Basic to Premium: £80

OVER 75 BEDROOMS: Basic to Premium: £99

Early Bird booking deadline **15 JULY 2016** Save up to 20%

# Did You Know?

On average, Premium members receive over 200% more page views than Basic members, and more than double the number of online bookings.

# Booking form

# **1. ENTRY DETAILS**

The details you provide in this section will be printed in your advertisement and determine which colour will be used to define your accommodation (subject to grading confirmation).

Section (please /) { } Hotel { } Guest Accommodation { } Self Catering { } Camping/Caravanning

Name of est	ablishment							
Address								
					Postcode			
Telephone					Fax			
Email						Мар	Ref	
Website							efer to the map in t the 2016 Guide.	he centre
Name of con	tact to appear	in advert						
2 ADVE	RT SIZE Ple	250 / 25 20070	priato (prico	s oveludo VA	т).			
					· ).			
	BACK	PAGE						
	COVER	SPREAD	Full	1/2	1/4	1/8	1/16	1/32
	£7,000	£6,600	£3,782	£2,120	£1,400	£825	£420	£225
Early Bird:	£6,300	£5,940	£3,404	£1,908	£1,260	£743	£378	£225
EHA:	£5,670	£5,346	£3,064	£1,717	£1,134	£668	£340	£202
Upgrade your	online advert or	n Under	21 Bedrooms	:{}Basic to	Premium: £6	5		
	ourne.com DMS			: { } Basic to				
	(please 🖌	) Over	75 Bedrooms	: { } Basic to	Premium: £9	9		

# **3. ADVERTISEMENT TEXT**

Please fill in one letter per space and allow one space for commas, full stops and gaps between words. Capital letters can be used to highlight text as necessary. When using an asterisk or bullet point to divide text please allow two spaces for each one.

L	F	а	m	i	1	<sub> </sub> у		∣ r	l n	l n	h	0	t	e	1	1	c l	l I	0	S	e		t	0	S	e	а	•	7	k	<sub> </sub> F	R	E	E	
	5	^	5	2			~		_	~				-								~				Ŀ						-			

**IF YOU REQUIRE THE SAME TEXT AS LAST YEAR** please indicate this in capitals below & turn over to update your symbols. It is essential that you still confirm your grading/memberships overleaf.

37 spaces
74 spaces
III spaces
148 spaces
185 spaces
222 spaces
259 spaces
296 spaces
333 spaces
370 spaces
407 spaces
444 spaces
481 spaces
518 spaces
555 spaces
592 spaces
629 spaces
666 spaces
703 spaces
740 spaces
777 spaces
814 spaces
851 spaces
our spaces

# 4. PRICES FOR 2017 GUIDE (prices inclusive of VAT)

### Hotels and Guest Accommodation

Price per person based on two people sharing a twin bedded room

### Weekly Daily HB from £ ..... to ..... £ ..... to ..... BB from £ ..... to .. ..... to .. £...

Self Catering and Camping
Price per unit/pitch per week

Low Season

High Season

### Weekly

	from £	to
ı	from £	to

### **5. SYMBOLS** Please $\checkmark$ the most relevant boxes below.

For smaller adverts choose symbols not already outlined in your description (see overleaf for maximums).

### HOTELS & GUEST ACCOMMODATION

{ } we DVD/VCR

Save up to 20%

Satellite TV in room

{ } TV in some/all units

{}

{}	Accessible by public transport	{} ¶	Licensed	{ }	Garden/outdoor play area
{}	Broadband/Internet access	{} 🗙 {	Café/Restaurant on site	{ } 🕇	Pets by arrangement
{} <u>by</u> e	DVD/VCR	{} )	Breakfast available	{ } P	Private parking
{} 🛐	Satellite TV in room	{ }	Local produce served	{ } P	On street parking
{} 🗄	Baby sitting	{        } <b>S</b>	Special diets catered for	{} ♥	Special Breaks/Rates
{} 🕤	Children welcome (min. age)	{} 🖢	Tea/coffee facilities in room	{} 🛱	Coach parties
{        }	Family rooms available	{ } 🖁	Residents Lounge	{ } 🏷	Open for Christmas
{}	Cots available	{}逾	Swimming pool (indoor)	{ } 🏓	Open for New Year
{}目	Highchair available	{} 20	Swimming pool (outdoor)	{} 🛃	Credit cards accepted
{ } 🚰	Ground Floor bedrooms	{ } ]]	Entertainment	{}€	Euros accepted
{} 🕅	Lift	{} ?	Wireless internet access	{ } <b>2</b> •	Foreign languages spoken
{        }	Accessible Facilities	{}	Spa Facilities		
{} <b>Ġ</b> .	Suitable for disabled	{ } <b>1</b>	<b>Conference Facilities</b>	Total nu	mber of bedrooms:
SELF CA	TERING / CAMPING				
SELF CA	TERING / CAMPING Touring caravans	{ }	Cots available	{}	Electric hook-up
		{}目	Cots available Highchair available		
{ } 💼	Touring caravans			{}© {}?	Chemical toilet disposal point
{ } <b>A</b>	Touring caravans Tents	{} <u>=</u> {} <b>=</b> {} <b>=</b>	Highchair available	{} <b>\$</b>	Chemical toilet disposal point Wireless internet access
{} <b>,</b> {} <b>,</b> {} <b>,</b> {} <b>,</b>	Touring caravans Tents Accessible by public transport Bed linen for hire	{} <u>,</u>	Highchair available Ground Floor bedrooms	{} <b>\$</b>	Chemical toilet disposal point Wireless internet access Garden/outdoor play area
{} <b>扉</b> {} <b>入</b> {} <b>〕</b> (} 四 {} ]	Touring caravans Tents Accessible by public transport Bed linen for hire Bed linen inclusive	{} <u>=</u> {} <b>=</b> {} <b>=</b>	Highchair available Ground Floor bedrooms Accessible Facilities	{} ᠿ {} ? {} % {} %	Chemical toilet disposal point Wireless internet access Garden/outdoor play area Pets by arrangement
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{ } <b>⊈</b> { } ▲ { } <b>≜</b> { } <b>2</b> { } <b>2</b> { } <b>2</b> { } <b>2</b> { } <b>1</b> { } <b>1</b>	Touring caravans Tents Accessible by public transport Bed linen for hire Bed linen inclusive Laundry on site Refrigerator	{ } 占 { } { } AF { } <b>š</b> . { } <b>š</b> . { } <b>Y</b>	Highchair available Ground Floor bedrooms Accessible Facilities Suitable for disabled Licensed bar on site	{ } ᠿ { } 奈 { } 泠 { } 泠 { } 泠 { } 泠 { } ᢪ { } ᢪ	Chemical toilet disposal point Wireless internet access Garden/outdoor play area Pets by arrangement Private parking On street parking
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	Touring caravans Tents Accessible by public transport Bed linen for hire Bed linen inclusive Laundry on site Refrigerator	{ } <u> </u> { } <u> </u> { } <u> </u> { } <u>,</u> { } <u>,</u> { } <u>,</u> { } <u>,</u> { } <u>,</u> { } <u>,</u> { } <u>,</u>	Highchair available Ground Floor bedrooms Accessible Facilities Suitable for disabled Licensed bar on site Café/Restaurant on site Breakfast available	{ } ᠿ { } 奈 { } 斧 { } 斧 { } ሾ { } ₽ { } ₽ { } ₽	Chemical toilet disposal point Wireless internet access Garden/outdoor play area Pets by arrangement Private parking On street parking
{} \$ } \$ } \$ } \$ } \$ } \$ } \$ } [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] ] [ ] [ ] ] [ ] ] [ ] ] [ ]	Touring caravans Tents Accessible by public transport Bed linen for hire Bed linen inclusive Laundry on site Refrigerator Washing machine in all/some units	{ } E { } @ { } AF { } & { } & { } Y { } X { } O { } /	Highchair available Ground Floor bedrooms Accessible Facilities Suitable for disabled Licensed bar on site Café/Restaurant on site Breakfast available Local produce served	{}ᠿ {}奈 {}ጱ {}ħ {}₽ {}₽ {}₽	Chemical toilet disposal point Wireless internet access Garden/outdoor play area Pets by arrangement Private parking On street parking Special Breaks/Rates

- { } 🌔
- **Open for New Year** {}∉ Credit cards accepted
- {}€
  - **Euros accepted**
- { } **2** Foreign languages spoken

6. AWARDS Please 🗸 and/or complete as appropriate. Evidence of ALL gradings/awards MUST be provided. For smaller adverts choose symbols not already outlined in your description (see overleaf for maximums).

Shop on site

Entertainment

Shower/toilet block on site

{ }

{ }

{} ]



Other

# **7. PHOTOGRAPHS**

Your images are key in presenting your establishment at its best. Therefore, please ensure you supply photographs that are current (under five years old) and are of the highest possible quality to allow for resizing and good print production. JPEG, TIFF and EPS files can be emailed or supplied on disc. Photographer available until 31 August, please book with Amber. Please tick below:

- { } Please repeat last year's photo(s) (under 5 years old) { } I'm sending image(s) via email
- { } I require a photographer (please call the team for advice)

# 8. CONSENT

I REQUEST, as an authorised signatory, for or on behalf of the above premises, agree that an advertisement be placed in the 2017 Guide in accordance with the details completed above. I confirm that I have read, understood and accept the conditions of contract printed in the booking form literature. I confirm that my establishment complies with the EBC and Eastbourne Hospitality Association jointly agreed standards for Hotels, Guest Accommodation or Self Catering Accommodation (as appropriate to my property). I also confirm (if a self catering establishment) that my establishment conforms to the Furniture and Furnishings Fire Regulations, as applicable from January 1997.

NAME	(BLOCK CAPS)	
POSITION	OWNER / MANAGER (please delete as applicable)	
SIGNED		
DATE		

For correspondence from EBC to be sent to a different address (from Section 1), please detail here:

# PLEASE RETURN YOUR COMPLETED BOOKING FORM TO:

Amber Rose Eastbourne Visitor Guide VisitEastbourne Winter Garden Compton Street Eastbourne BN21 4BP

For any queries please call 01323 415436 or email amber.rose@eastbourne.gov.uk

# Early Bird booking deadline **15 JULY 2016** Save up to 20%

# WHAT NEXT?

# DON'T DELAY, BE AN EARLY BIRD!

Make sure you send back your completed booking form by 15 July to receive a fantastic discount on your advert rates!

Early bird discount only valid until 15 July, forms received later than this date will not be valid for the additional Early Bird discount.

Final booking deadline: 31 July 2016.

# FINALLY, PLEASE...

# RETURN YOUR COMPLETED BOOKING FORM TO:

Amber Rose Eastbourne Visitor Guide VisitEastbourne Winter Garden Compton Street Eastbourne BN21 4BP

Save up to 20% today! Early Bird booking deadline 15 JULY 2016

### Production Schedule

15 July	Final date for Early Bird discount. Only EHA 10% discount will apply after this date.
31 July	Final closing date for booking forms, copy and images
September	1st proof sent to advertisers to check and return
October	2nd/final proof sent to advertisers, if required/for reference
November	Printing of Visitor Guides and invoices issued
December	Publication and distribution of Visitor Guide

NB: Apart from booking deadlines, all other dates are shown as a guideline only.



### Advertising Eligibility

All accommodation establishments wishing to advertise in the 2017 Eastbourne Visitor Guide must comply with a set of **Quality Standards** jointly agreed by Eastbourne Borough Council and the Eastbourne Hospitality Association.

Establishments which do not belong to the Eastbourne Hospitality Association or do not hold a current grading under the national harmonised standards (Quality in Tourism for VisitEngland or AA) must be inspected. Call 01323 726756 to arrange a convenient time.

Please organise this **IMMEDIATELY** and enclose a covering note, giving details of your inspection date, with your visitor guide Booking Form.

Inspection fees will be charged at the following rates (inc. VAT):

Serviced Accommodation

- Associate Member: £17

- Up to 10 Bedrooms: £107 / 11-20 Bedrooms: £154
- 21-40 Bedrooms: £221 / 41-74 Bedrooms: £295 - 75-110 Bedrooms: £428 / 111+ Bedrooms: £442

Self Catering Accommodation

- Units accommodating 1/3 people equivalent to 1 bedroom on the above scale - Units accommodating 4/6 people equivalent to 2 bedrooms on the above scale

NB. Please ensure your establishment complies with the standards before application - a further fee of £38 will be charged if re-inspection is necessary.

Also in the event of a guest complaint which requires inspection, a fee of  $\pm 38$  will be charged only if the complaint is upheld.





### Conditions of Contract

1. All advertisements submitted to Eastbourne Borough Council ("the Council") must comply with the British Code of Advertising Practice and must in no way contravene the Trade Descriptions Act 1968.

 The Council will not accept any special requests for typefaces or alterations to the layout of a proposed advertisement and no guarantee will be given as to the position of an advertisement within this Guide, which the Council reserves the sole right to decide.

3. Full payment for all advertisements submitted to the Council is required within 28 days of the advertiser receiving their invoice. The Council reserves the right to refuse to place the advertisement, if full payment is not made within this time frame or if payment in relation to the previous years' guide has not been settled.

4. Part payment is only acceptable subject to prior agreement and arrangement with the Council's Finance Department.

5. It is the responsibility of the advertiser to ensure that they have received an invoice in November and paid in full within 28 days or within point 4 above.

6. The Council accepts no liability and will not enter into any agreement with an advertiser who claims to have failed to receive an invoice, pay in full by the due date or arranged agreed regular payments. Additionally no invoice will be waived or any refund made for cancelled advertisements once an application has been submitted for by the advertiser.

7. The advertiser will indemnify and keep indemnified the Council from and against all actions, costs, claims and demands arising in respect of his or her advertisement contained in this Guide or by any reason of any libel and infringement of copyright arising in respect of copy, artwork and/or photographs supplied by the advertiser to the Council which is or are used by the Council in this Guide.

8. The Council will use every endeavour to ensure the due performance of this Contract but will not be responsible for any loss or damage, direct or consequential which may arise from any errors which may occur in the final print of this advertisement in the Guide nor will the Council be liable for any delay or cancellation caused by its inability to secure labour or material or as the result of any strike, lockout or other labour dispute or any other cause beyond its control.

9. These terms and conditions cannot be altered without the prior written approval of Annie Wills - Head of Tourism & Enterprise.